



White International Pty Ltd Limited Product Warranties

ATLAS FILTRI – Manufacturer’s Warranty Statement

Product: ATLAS FILTRI - HYDRA

Warranty Period: 3 Years from Date of Purchase

TERMS & CONDITIONS

This warranty is given in addition to the consumer guarantees found within the Australian Competition and Consumer Act 2010 (Cth) for goods purchased in Australia and the Consumer Guarantees Act 1993 NZ for goods purchased in New Zealand:

1) **Warranty Coverage:**

Atlas Filtri warrants that the HYDRA (products) is free from defects in materials and workmanship for a period of **three (3) years** from the original date of purchase. During this period, Atlas Filtri will, at its discretion, repair or replace any component proven to be defective under normal use and proper installation.

2) **What This Warranty Covers:**

- Defects in manufacturing, materials, or workmanship
- Structural integrity of the filter housing and head assembly
- Faults occurring under normal operating pressures and water conditions
- Replacement of defective parts with new or equivalent components

3) **What This Warranty Does Not Cover:**

- Damage caused by incorrect installation, misuse, neglect, or improper maintenance
- Wear items including filter cartridges, O-rings, seals, and consumables
- Damage resulting from freezing, water hammer, over-pressurisation, chemical exposure, or non-potable water
- Commercial or industrial misuse beyond the product’s intended application
- Any unauthorised modification or attempted repair

4) **Warranty Conditions:**

- Product must be installed in accordance with local plumbing regulations
- Installation must follow Atlas Filtri guidelines and operating specifications
- Proof of purchase must be supplied to validate the warranty
- White International is not responsible for labour costs, travel expenses, or consequential damages

5) White International Pty Ltd / White International NZ Ltd (White International) warrant that all products distributed are free from defects in workmanship and materials, for their provided warranty period as indicated on the top or opposite side of this document. Subject to the conditions of the warranty, White International will repair any defective products free of charge at the premises of our authorised service agents throughout Australia and New Zealand if a defect in the product appears during the warranty period. If you believe that you have purchased a defective product and wish to make a claim under this warranty, contact us on our Sales Hotline on 1300 783 601, or send your claim to our postal address or fax line below and we will advise you as to how next to proceed. You will be required to supply a copy of your proof of purchase to make a claim under this warranty.

6) This warranty excludes transportation costs to and from White International or its appointed service agents and excludes defects due to non-compliance with installation instructions, neglect or misuse, inadequate protection against the elements, low voltage or use or operation for purposes other than those for which they were designed. For further

information regarding the suitability of your intended application contact us on our Sales Hotline on 1300 783 601. If you make an invalid claim under this warranty, the original product will be sent back to you unrepaired.

- 7) This warranty refers only to products sold after the 1st January 2012, and is not transferable to another product type and only applies to the original owner, purchaser or end user, and is in addition to the consumer guarantees found within the Competition and Consumer Act 2010 (Cth) for goods purchased in Australia and the Consumer Guarantees Act 1993 (NZ) for goods purchased in New Zealand.
- 8) Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- 9) To the fullest extent permitted by law, White International excludes its liability for all other conditions or warranties which would or might otherwise be implied at law. To the fullest extent permitted by law, White International's liability under this warranty and any other conditions, guarantees or warranties at law that cannot be excluded, including those in the Competition and Consumer Act 2010 (Cth), is expressly limited to:
 - (a) in the case of products, the replacement of the product or the supply of equivalent product, the payment of the cost of replacing the product or of acquiring an equivalent product or the repair of the product or payment of the cost of having the product repaired, is at the discretion of White International or a 3rd party tribunal elected under the Competition and Consumer Act 2010 (Cth) for goods purchased in Australia and the Consumer Guarantees Act 1993 (NZ) for goods purchased in New Zealand; and
 - (b) To the fullest extent permitted by law, this warranty supersedes all other warranties attached to the product or its packaging.
- 10) In the case of services, supplying the services again or the payment of the cost of having the services supplied again, is at the discretion of White International or a 3rd party tribunal elected under the Competition and Consumer Act 2010 (Cth) for goods purchased in Australia and the Consumer Guarantees Act 1993 (NZ) for goods purchased in New Zealand.
- 11) Our warranty commences from the date of purchase of the above mentioned, Atlas Filtri Product. Proof of purchase is required before consideration under warranty is given. Record your date of purchase in the space below and retain this copy for your records.

Date of Purchase Model Purchased



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